2013-08	-28 15:00	DC0547PM13501	8	365	2125642 >>	14234772		
PERME	CIMENT OF HEALTH	AND HUMAN SERVICES	71	~=	the mac	→ <i>i</i> , 〜): 08/28/201: MAPPROVE(
STATEMEN	TOF DEFICIENCIES	& MEDICAID SERVICES	~ 4	<u> </u>	ar 10/05	<u>>/ 3o</u>		0.0938-039
AND FLAN	OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	_		TE SURVEY MPLETED
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NAME OF	PROVIDER OR SUPPLIER		'		TREET ADDRESS, CITY, S	TATE, ZIP CODE	<u> </u>	/21/2013
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(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	ليسب	G	RAY, TN 37615			
PREFIX TAG	I LEACH DEFICIENCY	MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	((EACH CORRECT) CROSS-REFERENCE	AN OF CORRECTION VE ACTION SHOULD ED TO THE APPROP ICIENCY)	RE	(X5) COMPLETION DATE
F 000	INITIAL COMMENT	'S	Fo	00			•	
	#32213, were complated to Care Center of Cited related to complaint #31484, and #31962 related to complaint 42 CFR PART 483.1 Term Care Facilities 483.20(d). 483.20(k) COMPREHENSIVE A facility must use the to develop, review are comprehensive plan. The facility must develop for each resident objectives and timetal medical, nursing, and needs that are identificated to attach the facility must develop for each resident assessment. The care plan must do to be furnished to attach the facility must develop for each resident assessment. The care plan must do to be furnished to attach the facility may be required under \$483.25; and any sender required under \$483.25; and any sender equired under \$483.10, including the lander \$483.10, including the lander \$483.10(b)(4). This REQUIREMENT by: Based on medical reconstructions.	5, #31484, #31962 and leted on August 19-21, 2013, of Gray. No deficiencies were plaint investigation #31345, 2. Deficiencies were cited investigation #32213 under 3, Requirements for Long (1) DEVELOP CARE PLANS The results of the assessment and revise the resident's of care. The comprehensive care at that includes measurable ables to meet a resident's invental and psychosocial fied in the comprehensive describe the services that are aim or maintain the resident's and psychological mental and psychological me	F 27		to have been affect practice? a.) Resident #1: updated with information s DTI of the rig problem, goal and specific is promote wou and effective! 2.) Identify resident's potential to be affect practice. a.) All residents pressure ulcer of being affect deficient practice audit of those DTI's or press further inacculupon DON observations.	those residents for cited by the deficients of the correct specific to resident ght heef including I of a decrease in state of the correct of	ot ize to otly	10/05/2013
A_ In /	INCUIONS OR PROVIDER			~	TITLE		0	(0) DATE
	us rue	Executi	<u>v4 l</u>	<u>الر</u>	ector		<u> 1-(e</u>	-13
y dollaency:	amiduubut euqing with su s	asterisk (*) denotes a delicioncy which	the Instituti	โดก ก	nay be excused from con	recting providing it i	s determ	Ined that

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients, (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of strivey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 tays following the date these documents are made available to the facility. If deficiencies are clied, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: CCNL11

Facility ID: TN9010

If continuation sheet Page 1 of 13

DEPAR CENTE	KS FOR MEDICARE	DC0547PM13501 AND HUMAN SERVICES & MEDICAID SERVICES	8	3652 ⁻	125642 >>		ONTEC FORM	08/28/201 APPROVE
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LIFE CA	ARE CENTER OF GRAY		- -	791	EET ADDRESS, CITY, STA OLD GRAY STATION RI AY, TN 37615		<u>08</u>	<u>/21/2013</u>
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	three residents review The findings include Resident #157 was a August 2, 2013, with Fracture Femur, Chr Esophageal Reflux, I and Vitamin D Defice Medical record review Collection Tool/Nursia 2013, revealed a dee on the right heel. Redated August 2, 2013 noted to R. (right) heel Review of the Pressured 3.0 x (by) 1 Continued review of the Record dated August 5.	levelop a care plan for one litted with a pressure ulcer of swed with pressure ulcers. d: admitted to the facility on diagnoses including onic Airway Obstruction, Hypertension, Osteoporosis, iency, of the Initial Data and Service dated August 2, p tissue injury (DTI) located view of the Nurses Note, revealed "discoloration oi" re Ulcer Status Record, revealed the DTI .0 x 0.0 centimeters (cm), the Pressure Ulcer Status 12, 2013, revealed the x 0.5 cm, a decrease in size.	F 2	79 3	plan that furni practicable pheach resident. b.) 100% of the line were re-educated importance of plan by the MI How the corrective monitored the ensure practice will not receasing assurance program va.) The DON/desicare plans weel	changes will you deficient practice ator re-educated on e of an accurate carshes the highest ysical well-being of censed associates ted on the an accurate care DS coordinator. Laction will be re the deficient arr and what quality will be put in place they during the isk" meeting that soure ulcers and	of	

Review of the Treatment Record for August 2013

revealed "...Apply skin prep to right heel daily..."

Review of the Care Plan dated August 15, 2013, revealed "...Resident is at risk for developing

pressure ulcer..." Continued review revealed no

Interview with the Minimum Data Set Coordinator on August 21, 2013, at 9:10 a.m., at the 200 half nurse's station confirmed the Care Plan had not

currently being treated on the right heel.

information regarding the identification of the area

b.) The performance improvement

may be provided; the process

100% compliance is achieved.

committee will review the results.

If it is deemed necessary by the committee, additional education

evaluated/revised and/or the audits

reviewed, for three months or until

20	UCHAN	-28 15:01 SIMENI OF HEALTH ERS FOR MEDICARE	DC0547PM13501 AND HUMAN SERVICES & MEDICAID SERVICES	8	36521	25642 >>	14234772	PRINTE	P 6/24 D: 08/28/201 MAPPROVE
		NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILI	LTIPLE C	CONSTRUCTION	(<u>MB MQ</u> (3) د	O. 0938-039 ATE SURVEY OMPLEYED
-		PROVIDER OR SUPPLIER	445479	B. WING	\$7RE 791 0	EET ADDRESS, CITY, STA OLD GRAY STATION RO	TE, ZIP CODE		8/21/2013
	(X4) ID PREFIX TAG	. LEAGH DEFILIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL IC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN (EACH CORRECTIVE CROSS-REFERENCED DEFIC	ACTION SHOULD	ח מכי	(X5) COMPLETION DATE
	33-0	been developed to he identified on the right Continued interview not reflect the specifiarea on the right heed 483.25(d) NO CATH RESTORE BLADDE Based on the resider assessment, the faci resident who enters to indwelling catheter is resident's clinical concatheterization was now who is incontinent of treatment and service infections and to rest function as possible. This REQUIREMENT by: Based on medical residentified in the service in the service in the service infections and to rest function as possible.	nclude the care of the area theel at admission. confirmed the Care Plan did ic identification of the wound all and the treatment provided. ETER, PREVENT UTI, Rut's comprehensive filty must ensure that a he facility without an not catheterized unless the dition demonstrates that ecessary, and a resident bladder receives appropriate as to prevent urinary tract ore as much normal bladder is not met as evidenced	F 3	15	that gave the o catheter and lp inserted the cal and if an order foley catheter f urinary retentio "best practice" and consistency documented.	bose residents for ed by the defici- ovided to both F order for the fole on charge nurse theter, to that we is given to inse- for the diagnosis on that as part of the amount, col-	NP that hen rt a s of	10/05/2013
	1.3	no recent relien to del	monstrate catheterization]	notential to be offered	nat trave the		- 1

residents reviewed.

The findings Included:

was necessary for one resident (#94) of forty

Resident #94 was admitted on August 10, 2012, with diagnoses including Alzheimer's Dementia,

Medical record review of a Physician Telephone

catheter (indwelling urinary catheter) 16 french,

Osteoporosis, and Chronic Kidney Disease.

Order dated July 21, 2013, revealed "...foley

30 cc bulb inserted effective date 7/18 D/C 7/21/13." Continued review revealed the order potential to be affected by the deficient

urinary retention/ history of urinary retention have the

alleged deficient practice. b.) DON completed a 100% audit of

all resident's with diagnosis of

residents have been affected by

urinary retention. No other

the deficient practice.

All residents with the diagnosis of

potential of being affected by the

practice.

13-08	-28 15:01	DC0547PM13501	86	52125642 >> 142347	72311 F	7/24
UEPAI	KIMENT OF HEALTH	AND HUMAN SERVICES				D: 08/28/2
CENT	<u>ERS FOR MEDICARI</u>	E & MEDICAID SERVICES			FOR	M APPROV
	NT OF DEFICIENCIES LOF CORRECTION	(X1) PROVIDER/SUPPLIER/CITA	(X2) MULTI	PLE CONSTRUCTION		O. 0938-0
	4. 00.4/601/014	IDENTIFICATION NUMBER:	A. BUILDIN	G		ATÉ SURVEY IMPLETED
		j			"	W. CLILD
NAMEO	ODOLUDE OO	445479	B. WING_	<u></u>		
			' 	STREET ADDRESS, CITY, STATE, ZIP CODE		3/21/2013
LIFE CA	ARE CENTER OF GRA	Y	i	791 OLD GRAY STATION ROAD	ı	
(12.4) 15				GRAY, TN 37615		
PREFIX	SUMMARY STA	TEMENT OF DEFICIENCIES	ıΰ	PROVIDER'S PLAN OF CORRECT	TION	
TAG	REGULATORY OR L	SC IDENTIFYING INFORMATION	PREFIX	CHICH CORRECTIVE ACTION SHO	KUDBE	(X5) COMPLET
			IAG	CROSS-REFERENCED TO THE APPL DEFICIENCY)	ROPRIATE	DATE
r o.c						
F 375	T William I tolli ba	ge 3	F 315	3.) What measures will be put in	o place	1
	was signed by the F	amily Nurse Practitioner		s what systematic changes wi	<u>11 you</u>]
	(CINE) OIT JUIY 22, 21	013, and "possible urinary		make to ensure the deficient predoes not recur?	actice	
F 315 (M. C.	retention."			GOOS HOL LECHT?		
	Medical record	nus of the hard	!	a.) Both FNP and Ipn charge	nurse	
	i July 18, 2013, at 4:0	w of the Nursing Notes dated		educated on urinary retent	ion and	
sterile te	Cath (catheter) 18 fr	ench 30 on innertal action		foley catheter usage in the	form of	
	Sterile technique. Fo	lev catheter ordanod to- ox		"best practices."		
	hour observation for	bladder retention "		h) 100% of the 12		<u> </u>
				 b.) 100% of the licensed nursi associates were educated or 	ng	. γ . i
l	Record review of the	Medication Administration		diagnosis of urinary retenti	n the	
ĺ	Kacolo tol (116 Mont)	h Of July revealed the	i	when using catheterization	on and	ľ
}	TOSIGEDIL FECEIVAGI AN	A Oram of the easterest.	1	assist with the diagnosing of	10 2f	
	TOCOPIUM IM (IMESM	USCUIAT) AVAIN day for any me. I		urinary retention, that a ful	l and	ı
	vays from July 20 - 2	7, 2013.	1	true output has to be obtain	eri.	
	Medical record review	u of a TND	ł	reported and documented.	All	
	22, 2013, revealed *F	of a FNP note dated July		licensed associates were als	so	
- 1	The second of th	# 14 2 PP A 1		educated on the importance	of	
	behaviorBacteremb	a treated with Rocenhin "	}	following an md order.		
1		1	1	4.) How the corrective action will b	<u>c</u>	nd
1.	Ouservation in the res	sident's room on August 21.		monitored to ensure the deficien	<u>ı</u>	
, ,	evivial to loating t	WIIAN ING INCOMINGAGES build		practice will not recur and what assurance program will be put in	quality	
	011001/00 101 01 10	BSS FRVOOLOG the resident	i	assorance program will be but in	place?	
j	. Dills Stills de Contraction	attswered to their name.	1	a.) DON/designee will review	all new	
] [nterview with the FNS	On August 21, 2013, ot	1	urinary retention/foley cathe	eter	
	o.vo a.m., at the 200	UDII nurgino etation	1	orders and documentation.	This	
Į v	oncorrent with a teal	9W of the ENP's Date	1	will occur in morning clinic		
P	rrogress Notes and th	18 Nursing Notes	. }	meeting each day. Weeken	1	
įÇ	confirmed the residen	Was catheterized for	ļ	supervisor will notify DON	of any	
	iossible unhary retent	ion, but the medical record		urinary retention/foley cathe orders that are written within		
	this net at the time :-	amount of urine output	i	weekend, at the time they ar		
İr	nitiated. Continued in	tondow sonfirm and the	1	written for three months.		
٥	f the indwelling cathe	ter was originally intended the				
1 10	/ wenty-tour nours, t	'NG Calbeter remain	[b.) The performance improvement	ent	
re	amained in place from	July 18-21, 2013, and the limit	1	committee will review the re		
re	sident was treated fo	r a urinary tract infection		If it is deemed necessary by	the	
LIC 055	REGULATORY OR LSC IDENTIFYING INFORMATION)	3		committee, additional educa-	tión Í	

3-08-	-28 15:02	DC0547PM13501	86	552125642 >>	14234772311	P 8/24
ンピピタド	RTMENT OF HEALTH	AND HUMAN SERVICES				TED: 08/28/2
<u> SEMLE</u>	EKS FOR MEDICAR	& MEDICAID SERVICES			F	ORM APPRO
	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTI A. BUILDIN	PLE CONSTRUCTION IG		NO. 0938-0 DATE SURVEY COMPLETED
		445479	1		~	
AME OF	PROVIDER OR SUPPLIER	445479	B. WING		<u></u>	08/21/2013
IFE CA	RE CENTER OF GRA			STREET ADDRESS, CITY, ST	ATE, ZIP CODE	<u> </u>
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(X4) IÓ PREFIX	SUMMARY STA	TEMENT OF DEFICIENCIES	10			
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F 315	Continued Fares			may be provided; the p	rocess	 -
	I - Arrestado Librit Pal	ge 4	F 315	evaluated/revised and/c	or the audits	- 1
F 329	from July 20-27, 20-	13.	1	reviewed, for three mor	nths or until	Ì
\$\$=D	UNNECESSARY DE	GIMEN IS FREE FROM	F 329	100% compliance is ac	hicved.	ĺ
				1.) What corrective ac	tions will be	10/05/20
ļ	Each resident's drug	regimen must be free from		accomplished for t	hose residents found	
i	Child A Bassach	An innecessor days in and	İ	to have been affect	ed by the deficient	
) and Shartfold (- 41 429 million 0360 III &	XCRSSIVA MACA MAALLAILA.	ł	practice?		
1	Without adequate mo	r for excessive duration; or politoring; or without adequate		a.) Ali pharmacy	recommendations	Ì
- }	indications for its use	e; or in the presence of	}	will be signed	and written within a	
	adverse consequence	OS Which Indicate the dage		72 hour time f	rame.	
	ALICAGO DA LACIDORE DI	" Olsconfinuad: as and	,			
	combinations of the r	easons above.		2.) Identify resident's		
	Resed on a manage		·		cted by the deficient	
l'i	resident the facilly a	ensive assessment of a nust ensure that residents		practice.		
	wild have her usen a	Diiocvobotia dava	j	a.) Ali resident's	experiencing weight	
12	817011 (1858 (1716) 1161	IBCC Obtinguality J.	i	loss that consu	me less than 25-	
	" "VIERY IO LIBUESSANV	IO IIAAI A CAAABA AJuu -	1		ge of all meals have	ĺ
	an Angricood Silli IIII	Climented in the alleital	ł		f being affected by	1
	according tasidents	Who uco option what -	i	the alleged dei	icient practice.	
16	Sehavioral intervention	dose reductions, and	Ì	b.) Pharmacy cons	sultant reviewed all	}
c	contraindicated, in an	effort to discontinue these		residents on Ai	ugust 28 th and made	1
d	irugs.	Short to discontinue (Nese			commendations for	-
			}		iscontinuation of	}
		1		certain medical resident's drug	tions within the	
		J		_	_	
- }			-	3.) What measures will	be put into place or	}
T	his REQUIREMENT	is not met as evidenced		what systematic cha		
נים ן	y:			to ensure the deficie recur?	ni practice does not	
! 8	sased on medical reco	ord review, observation,		rocur:		1
; Ø1	i io ir itėtylėM, tue tacili	ity falled to prevent an being prescribed for one		a.) During the "res]
	······································	r vering prescribed for one little		meeting, the int	erdisciplinary team	
re	sident (#94) of forby	peidonte sovious	1			1
16	esident (#94) of forty range findings included:	esidents reviewed.			nmendations and	}

UEPAR	-28 15:02 TMENT OF HEALTH	DC0547PM13501 AND HUMAN SERVICES	8	8652125642 >>		9/24 0: 08/28/20 MAPPROVI
	IT OF DEFICIENCIES OF CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IOENTIFICATION NUMBER:	(X2) MUL A. BUILDI	TIPLE CONSTRUCTION	OM8 NC (X3) DA). 0938-03 TE SURVEY MPLETEO
Nave		445479	B. WING			
LIFE CA	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STA 781 OLD GRAY STATION RO GRAY, TN 37615	TE, ZIP CODE	<u>/21/2013</u>
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	Osteoporosis, and Costeoporosis, and Costeoporosis, and Costeoporosis, and Costeoporosis, and Costeoporosis, and Costeoporosis, and Costeoporosis in May 2013, 2013. Medical record review Costeoporosis in May 2013, and Costeoporosis in May 2013. Medical record review Costeoporosis in Costeoporosis in May 2013, by the Family Noted Costeoporosis in Costeoporosis	dmitted on August 10, 2012. ding Alzheimer's Dementia. thronic Kidney Disease. w revealed the resident was 27 pounds, weighed 110 and 106 pounds in June of Physician's Standing ight Loss: Eldertonic 15 ml buth) THREE TIMES DAILY, ent 60 ml PO TWICE of the Physician Telephone rder for Periactin 4 mg daily written on June 14, urse Practitioner (FNP). of the Pharmacist ated June 26, 2013, dation: Please re-evaluate dine HCL e) use and consider mative therapy. Rationalo	F 32	of of the meeting the DON/designee will condirectly with the medial director/designee and orders for any interverse requested. 4.) How the corrective monitored ensure the will not recur and wassurance program a.) Audits will be the RAR meeting DON/designee, b.) The performance committee will first is deemed a committee, add may be provide evaluated/revise	all and speak ical obtain ntions action will be the deficient practice what quality will be put in place? completed during ng once weekly by for three months. the improvement review the results. the cecssary by the itional education d; the process and and/or the audits ree months or until	

recommendation is strong."

for Recommendation: The 2012 American Geriatrics Society Beers Criteria recommends avoiding the use of Cyproheptadine HCL (Perlactin) due to its strong, sedating

anticholinergic properties (e.g. dry mouth, blurred vision, urinary retention, tachycardia, and toxic psychosis) and decreased clearance in advanced age. The quality of evidence is reported as moderate-high and the strength of their

Continued review of the Pharmacist Consultation

2013-08-28 15:02 DC0547PM13501 8652125642 >> 14234772311 P 10/24 DEPARTMENT OF HEALTH AND HUMAN SERVICES PRINTED: 08/28/2013 CENTERS FOR MEDICARE & MEDICAID SERVICES FORM APPROVED STATEMENT OF DEFICIENCIES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING COMPLETED 445479 B. WING NAME OF PROVIDER OR SUPPLIER 08/21/2013 STREET ADDRESS, CITY, STATE, ZIP CODE LIFE CARE CENTER OF GRAY 791 OLD GRAY STATION ROAD GRAY, TN 37615 (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DÉFICIENCY) F 329 i Continued From page 6 F 329 Report revealed "Physician's Response: I accept the recommendation(s) above, please implement as written...D/C (discontinue) Cyproheptadine." Review revealed the FNP signed the Physician Response and added the discontinuation order on July 2, 2013. Medical record review of a Physician Telephone Order dated July 7, 2013, revealed "Discontinue Cyproheptadine HCL (Periactin) 4 mg per pharmacy recommendations. Record review revealed this order was written eleven days after the recommendation was made and five days after the FNP wrote the initial order to discontinue the drug. Observation in the resident's room on August 20, 2013, at 8:25 a.m., revealed the resident in bed, lying on right side asleep, and aroused briefly to their name. Observation revealed the resident's breakfast was placed in front of the resident on the overbed table, but remained untouched. Interview with the FNP on August 21, 2013, at 9:50 a.m., at the 200 Unit nursing station confirmed the resident had not been prescribed MedPass or Eldertonic (as listed on the Standing Orders) prior to Periactin being Initiated to

FORM CMS-2567(02-89) Provious Versions Obsoleto

Consultation Report.

address weight loss. Continued interview confirmed the unnecessary drug was not discontinued until eleven days after the

Interview in the hallway (adjacent to the conference room) on August 21, 2013, at 11:00 a.m., with the Medical Director revealed

Pharmacist listed the adverse effects of the drug in the elderly on the June 26, 2013, Pharmacist

confirmed the use of Periactin for the resident for

Event (D: CCNL11

Facility ID: TN9010

If continuation sheet Page 7 of 13

be readily detected.

permanently affixed compartments for storage of

controlled drugs listed in Schedule II of the

Comprehensive Drug Abuse Prevention and

Control Act of 1976 and other drugs subject to

abuse, except when the facility uses single unit

package drug distribution systems in which the

quantity stored is minimal and a missing dose can

recur?

what systematic changes will you make

to ensure the deficient practice does not

were re-educated on drug records,

biologicals. Particular attention

was emphasized on the above

a.) 100% of the licensed associates

label/storage of drugs and

specific findings.

۷	DEPAR CENTE	<u>ROFOR MEDICARE</u>	DC0547PM13501 AND HUMAN SERVICES & MEDICAID SERVICES	8	652125642 >> 14234772311 P 12/ PRINTED: 08/2 FORMAPPR	8/2013
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	NAME OF	PROVIDER OR SUPPLIER	445479	B. WING	08/21/20	149
		RE CENTER OF GRAY			STREET ADDRESS, CITY, STATE, ZIP CODE 781 OLD GRAY STATION ROAD GRAY, TN 37615	10
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	- F	This REQUIREMEN' by: Based on observation review of facility pollofailed to to maintain a reconcillation counts, narcotic reconciliation narcotic storage boxed failed to secure an enfalled to maintain san expired laboratory blooms observed; and needle syringes in the Review of facility investigations. (approximately on station 4from night pay Shift on July 28, 2 vorked did not verify need in the refrigerator, needle cart (floor medications that were indeed there and refrigered did not go to the refrigered medications that were indeed there and refrigered indeed there are refrigered indeed is not met as evidenced on medical record review, by, and interview, the facility accurate narcotic medication and documentation of a for one of four refrigerator as of five boxes observed, nergency medication box, itary conditions and had add tubes available for four medication storage failed to secure opened a staff development room.	F 43			

(Medical Doctor)...Police notified..."

Continued review of the facility investigation documents revealed from July 25, 2013, at 7:00 p.m. until July 28, 2013, at 7:00 p.m. five different

facility Nurses counted narcotics in the nursing station involved in the incident, each Nurse signed off the narcotic counts in the both the floor medication cart and the refrigerator narcotic

achieved.

8652125642 >> 14234772311 P 13/24

PRINTED: 08/28/2013 FORM APPROVED

<u>, C⊏IVIE</u>	KS FOR MEDICARE	& MEDICAID SERVICES				M WELLOAD
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	LE CONSTRUCTION	(X3) DA	D. 0938-039 TE SURVEY MPLETED
-		445479	B. WING			
NAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	08	8/21/2013
LIFE CA	RE CENTER OF GRAY		7	191 OLD GRAY STATION ROAD 3RAY, TN 37615		
(X4) ID PREFIX TAG	I CEACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	I D AF	COMPLETION DATE
	gel syringes were not Pharmacist. Interview with Licens on August 20, 2013, nursing station reveault 25-28, 2013, and management of the unit each of those da 7:00 p.m., shift. Comit each of those da 7:00 p.m., shift. Comit each of the unit each of those da 7:00 p.m., shift. Comit each of the day of the shift of the stored in the facility rehange narcotic cours 2013, Friday July 26, 2013. Continued interview of LPN #8 amedication was missingly and the refrigence of LPN #7 was reprimended. Continuely That failed to the factoric reconciliation for the shift of	g correct. / Destruction Inventory Logs revealed the missing Ativan of destroyed by the Consultant sed Practical Nurse (LPN #7) at 8:35 a.m., in the 400 unit aled LPN #7 was on duty on d was responsible for narcotic medications on the ays during the 7:00 a.m. to tinued interview confirmed alize the Ativan gel syringes refrigerator during the shift ats on Thursday July 25, 2013, and Saturday July 27, erview revealed on July 28, change narcotic count LPN arator storage box in the and discovered the ing. Continued interview by investigation of the suspended and ued interview confirmed follow the facility policy for and for documentation of on August 20, 2013, at the revealed LPN #8 was on the night shift, counted #7, and during the narcotic te the narcotic medications gerator during the count. Onfirmed LPN #8 was cility for failure to follow	F 431			
18	scillty policy related to	narcotic counts.	I		i	

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

14234772311 P 14/24

PRINTED: 08/28/2013

		FORM APPROVED OMB NO. 0938-0391
	(X2) MULTIPLE CONSTRUCTION A. BUILDING	(X3) DATE SURVEY COMPLETED
_	B. WING	08/21/2013
	STREET ADDRESS, CITY, STATE, ZIP CO 791 OLD GRAY STATION ROAD	DOE
	ABAY TH ATOLE	

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 445479 NAME OF PROVIDER OR SUPPLIER LIFE CARE CENTER OF GRAY GRAY, TN 37615 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (XS) COMPLETION PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) F 431 Continued From page 10 F 431 Continued interview confirmed LPN #8 had failed to follow facility policy related to narcotic reconciliation and documentation of narcotic counts. Interview with LPN #9 on August 20, 2013, at 6:05 p.m., by telephone revealed LPN #9 was on duty July 24 - 25, 2013, and was the last Nurse to visualize the missing medications in the presence of a peer, which occurred on July 24, 2013. Continued interview revealed on July 25, 2013. LPN #9 counted the medications in the refrigerator narcotic storage area alone and documented them to be present. Continued interview with LPN #9 confirmed the LPN violated facility policy for narcotic reconciliation on July 25, 2013. Continued interview confirmed LPN #9 was reprimanded by the facility for failure to follow policy on narcotic medication counts. Interview with LPN #10 (Unit Charge Nurse) on August 20, 2013, at 9:00 a.m., in the 400 wing nursing station revealed LPN #10 was on duty and accountable for narcotic reconciliation on July 25, 2013, on the evening shift with LPN #9. Continued Interview revealed LPN #10 failed to visualize the medications in the refrigerator narcotic storage area during the medication count. Continued interview confirmed LPN #10 had failed to follow facility policy related to narcotic reconciliation and documentation of narcotic counts. Interview with the Administrator and the Vice President of Clinical Operations on August 20, 2013, at 3:45 p.m., in the Administrator's office confirmed multiple staff members had failed to follow the facility policy for narcotic reconciliation and control of narcotic medications.

FORM CMS-2587(02-99) Provious Varaigna Obsoleto

Event ID: CCNL11

Facility ID: TN9010

If continuation sheet Page 11 of 13

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PRINTED: 08/28/201	3
FORM APPROVE	0
OMB NO. 0938-039	1

		& MEDICAID SERVICES)MB NC	0938-0391
STATEMEN AND PLAN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			PLE CONSTRUCTION G	(X3) DA	TE SURVEY MPLETED
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	PROVIDER OR SUPPLIER RECENTER OF GRA	Y		ľ	STREET ADDRESS, CITY, STATE, ZIP CODE 791 OLD GRAY STATION ROAD GRAY, TN 37615	<u>) 40</u>	/21/2013
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROP DEFICIENCY)	28E	(XS) COMPLETION DATE
	the 400 wing Medic emergency medical open. Continued ob plastic emergency relying on the floor. Continued observation reveale chemistry tubes with 2013 available for relevance of facility posecurity in the Facility revealed "medicate stored safely, secure manufacturer's reconsupplier" Interview with the 40 August 22, 2013, at a emergency medication sealed with a red sealed with a red sealed with a red sealed with a red sealed with a red sealed bread in the floexpired and available interview confirmed to facility policy regardinand biologicals. Observation on Augustians and biologicals of the sealed with a red sealed with a red sealed with a red sealed bread in the floexpired and available interview confirmed to facility policy regardinand biologicals.	gust 22, 2013 at 8:39 a.m., In ation Room revealed the ation Room revealed the ion stock box unsealed and servation revealed two blue nedication stock box seals ontinued observation revealed ad on the floor. Continued at twelve green top lab a explration dates of June esident use. Ilicy, Medication Storage and ity, revised June of 2008 ions and biologicals are ally, and properly following mmendations or those of the constock boxes were to be all and replaced by the confirmed the presence of or, and the lab tubes were a for resident use. Continued the facility had failed to following the storage of medications at 20, 2013, at 9:00 a.m., in	F4	31			
	the staff developmen was unsecured. Con on a cart in the room syringes and some to nterview with Unit Ma	t room revealed the door tinued observation revealed were 3 boxes of needle ose butterfly needles.					
] 4	:010, &t 8:05 a.m., In	the staff development room		1			i

ATEMEN	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDENSUPPLIENCLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	OMB NC (X3) DA' CO!	MAPPRO 0. 0938-0 TE SURVEN MPLETED
		445479	B. WING			(04 (004
	PROVIDER OR SUPPLIER RECENTER OF GRA		7:	TREET ADDRESS, CITY, STATE, ZIP C 91 OLD GRAY STATION ROAD RAY, TN 37615	ODE	<u>/21/2</u> 013
(X4) ID PREFIX TAG	I LEACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST 8E PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE / DEFICIENCY)	SHOULD BE	(X5) COMPLET DATE
F 431	Continued From pa confirmed the door be secured.	ge 12 to the needle supplies was to	F 431			
	C/O #32213					
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